



**Returns are Easy!**

Complete this form and enclose with the merchandise being returned or exchanged. Your feedback is important to us and will help to better serve you in the future.

Contact us within **10 days** of receipt for a full refund or **30 days** of receipt to exchange for another item.

- **Exchanges** - If the model you select doesn't fit, then we will exchange it until you find a model that does.
- **Refunds** - We will credit 100% of your original order value. We will process the refund to the original payment method used for the original purchase.

**Item(s) must be returned in the original, as packed, condition (product, hangtag, pouch, etc.) and be sure to include the RMA#.**  
*(restocking fees may apply)*

- **Warranty/Repairs** - Call our office **prior** to sending in product for Warranty or Repair.

Our Customer Service hours are:  
**Monday-Friday**  
**8:00 – 5:00 MST (Holidays excluded)**

Send completed form & item(s) to:

**HaberVision.com**  
**15710 W Colfax Ave, Ste 204**  
**Golden CO 80401**

(800) 621-4381 / toll free  
(303) 459-2220 / direct

**customerservice@habervision.com**

**Additional Comments:**

**Delays may occur if RMA# is missing.**

Call or email customer service for an **RMA#**  
**(Return Merchandise Authorization)**

**RMA#** \_\_\_\_\_

Reason Code: (please circle)

A – Wrong Item

C-Defective

B – Damaged

D- Item(s) Missing

Other (details):

Customer Name: \_\_\_\_\_

Address 1: \_\_\_\_\_

Address 2: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone#: \_\_\_\_\_

Email: \_\_\_\_\_

Should we need to contact you;  
which method would be best?

Phone  OR Email